




# MARYLAND Department of Health

*Larry Hogan, Governor · Boyd K. Rutherford, Lt. Governor · Robert R. Neall, Secretary*

## MEMORANDUM

TO: Nursing Facilities and Hospitals Referring Patients to Nursing Facilities

FROM: Jane Sacco, Chief   
Division of Long Term Care Services

DATE: January 3, 2019

SUBJECT: Use of Qualitrac for Requesting Nursing Facility  
Medical Eligibility Determinations

Effective February 1, 2019, nursing facilities and hospitals seeking medical eligibility for Medicaid nursing facility benefits must use Telligen's Qualitrac portal. Use of Qualitrac provides quicker determinations and more accurate records, which greatly benefit both discharging and admitting facilities. After January 31, Telligen will no longer accept fax or other paper requests for medical eligibility, except under very limited circumstances.

Training and technical assistance in the use of Qualitrac is readily available. To obtain information regarding using Qualitrac or to obtain a user ID, please contact Cori Bondon of Telligen at [cbondon@telligen.com](mailto:cbondon@telligen.com).

Your cooperation in this matter is greatly appreciated.

cc: Kim Reed  
Eric Saber